

台灣中油 2024 重大議題問卷(外部利害關係人)

敬啟者您好：

台灣中油股份有限公司每年發行《永續報告書》，從經濟、社會、環境三大面向對社會大眾報告。

為瞭解利害關係人面對各個議題的關注程度，並達成《永續報告書》與利害關係人溝通之目的，在此誠摯邀請您表達最真實的想法與意見，以作為我們未來資訊揭露以及永續發展治理作業努力的方向，所蒐集之資料僅作為台灣中油重大議題分析之用，不作為其他用途，謝謝您的協助！

若您有任何相關問題，也歡迎與我們（企研處 謝昌政 電話：02-87258294；安永聯合會計師事務所 李濡斌 資深顧問 02-27578888 ext.66888；林品蓉 顧問 02-27578888 ext.67510）聯繫，我們將竭誠為您說明。

* 表示必填問題

1. 請問您與台灣中油的關係 *

單選。

- 股東 (經濟部)
- 民意代表
- 政府機關
- 員工
- 客戶
- 合作夥伴
- 社區
- 非營利組織/非政府組織
- 媒體

2. 您的所屬單位 *

若上述身分為社區僅需填入姓氏，如：陳先生

3。 請問此份問卷是由本公司哪一單位或部門發放： *

單選。

- 董事長室
- 董事會秘書室
- 總經理室
- 副總經理室
- 檢核室
- 政風處
- 督導幕僚室
- 天然氣事業部
- 溶劑化學品事業部
- 液化石油氣事業部
- 潤滑油事業部
- 油品行銷事業部
- 石化事業部
- 煉製事業部
- 探採事業部
- 興建工程處
- 液化天然氣工程處
- 綠能科技研究所
- 煉製研究所
- 探採研究所
- 法務室
- 工業安全衛生處
- 環境保護及生態保育處
- 儲運處
- 企研處
- 資產營運管理處
- 國際事務處
- 轉投資事業處
- 行政處
- 總工程師室

- 會計處
- 人力資源處
- 公共關係處
- 財務處
- 資訊處
- 採購處
- 貿易處
- 長途管線處

問卷說明

問卷說明

請衡量台灣中油進行下列議題的相關作為對經濟、環境、社會的正 / 負面影響程度。

- **經濟面正/負面影響**：議題對於經濟活動所產生的影響程度大小，經濟活動泛指生產過程、合約簽定、運輸過程、買賣交易、獲利、投資等。
- **環境面正/負面影響**：議題對於環境的影響程度大小。環境泛指鄰近地方社區、空氣、土壤、水資源、生物多樣性等，或是生產過程的能資源使用是否對環境造成衝擊。
- **社會面正/負面影響**：議題對於社會與人權的影響程度大小。社會與人權泛性別平等、多元尊重、文化、社區關係、員工薪酬福利、社會參與等。

以五項等級進行正反面影響程度評分，重大正 / 負面影響請選擇「嚴重影響」，毫無正 / 負面影響請選擇「毫無影響」

請注意：若以手機進行問卷填答，將程度列左右滑動可見所有選項。

衝擊的 影響程度	毫無 影響	輕度 影響	中度 影響	高度 影響	嚴重 影響
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範例說明

議題以能資源管理為例，考量面向可能如下：

- **正面影響**：增加潔淨能源使用，對環境造成正面效益。
- **負面影響**：建置開墾可能影響週遭社區環境，對人群（包括對其人權）造成負面效益。

請注意：

- 以下共 30 項議題，**每一項均需作答**。
- 議題可能不僅限於影響單一面向（經濟、環境、社會，請考量各個面向得出綜合得分）。
- 為增加問卷結果的有效性和準確性，**煩請在評分上有較大的區分和差異，並盡量不要全部都選擇一樣的答案**。

治理面問項

- **經濟面正/負面影響**：議題對於經濟活動所產生的影響程度大小，經濟活動泛指生產過程、合約簽定、運輸過程、買賣交易、獲利、投資等。
- **環境面正/負面影響**：議題對於環境的影響程度大小。環境泛指鄰近地方社區、空氣、土壤、水資源、生物多樣性等，或是生產過程的能資源使用是否對環境造成衝擊。
- **社會面正/負面影響**：議題對於社會與人權的影響程度大小。社會與人權泛性別平等、多元尊重、文化、社區關係、員工薪酬福利、社會參與等。

議題可能不僅限於影響單一面向（經濟、環境、社會，請考量各個面向得出綜合得分）。

4. 營運財務績效 *

營運過程所產生的經濟效益，包含：營業收入、營運成本、員工薪資與福利等以及營運過程中的間接經濟衝擊、稅務政策管理與稅務相關風險。

每列請僅選取一個答案。

	毫無影 響	輕度影 響	中度影 響	高度影 響	極度影 響
正面	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
負面	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

5. 法規遵循 *

對於各類法規遵循情形，是否有違法情事發生，以及是否定期進行內部法令宣導。

每列請僅選取一個答案。

	毫無影響	輕度影響	中度影響	高度影響	極度影響
正面	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
負面	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

6. 風險管理 *

對企業經營可能遭遇風險之鑑別結果、及實施的管控機制，如公司營運持續管理、風險鑑別、風險應對及管理策略與內部稽核等措施。

每列請僅選取一個答案。

	毫無影響	輕度影響	中度影響	高度影響	極度影響
正面	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
負面	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

7. 公司治理 *

在股東權益、投資人關係、董事會職能、行為準則之訂定及防弊、反貪瀆等執行情形，依循相關規範積極落實公司治理，同時明確規範利害關係人自我品德與道德操守相關行為，並制定相關規範。

每列請僅選取一個答案。

	毫無影響	輕度影響	中度影響	高度影響	極度影響
正面	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
負面	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

8. 供應鏈管理 *

針對當地採購、綠色採購，上下游供應鏈永續作為與採購原料等項目制定相關管理舉措。

每列請僅選取一個答案。

	毫無影響	輕度影響	中度影響	高度影響	極度影響
正面	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
負面	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

9. 創新管理與研發 *

持續研發更安全、高效能的產品或技術，並具備相關的智慧財產權管理措施。

每列請僅選取一個答案。

	毫無影響	輕度影響	中度影響	高度影響	極度影響
正面	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
負面	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

10. 客戶關係與開發 *

提供具效率的客戶服務平台與疑難排解機制，及調查客戶對服務的滿意度，並探尋開發潛在客戶與市場需求。

每列請僅選取一個答案。

	毫無影響	輕度影響	中度影響	高度影響	極度影響
正面	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
負面	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

11. 資訊安全與隱私保護 *

設置資訊安全系統組織推動資安相關活動，並且制定資安相關政策與規範，以及取得相關國際認證，比如ISO 27001，定期進行資訊系統的災難復原演練，維護客戶隱私。

每列請僅選取一個答案。

	毫無影響	輕度影響	中度影響	高度影響	極度影響
正面	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
負面	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

12. 反貪腐措施 *

貪腐，如、疏通費、詐騙、敲詐、勒索、勾結以及洗錢等行為，或是提供或接受某項引誘，使其做出不誠實或非法之情事以及組織的反貪腐活動，政策、相關規範及申訴機制。

每列請僅選取一個答案。

	毫無影響	輕度影響	中度影響	高度影響	極度影響
正面	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
負面	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

13. 反競爭行為 *

石油與天然氣產業進入門檻高，競爭行為包含與其他競爭者勾結、地域性配合、客戶分配、市場或產量限制等會對市場競爭產生影響的行為。

每列請僅選取一個答案。

	毫無影響	輕度影響	中度影響	高度影響	極度影響
正面	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
負面	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

14。 支付政府款項管理 *

包含向政府支付各種款項，如：商品交易收入、探勘與量產許可費、稅收和權利金、簽署、發現與量產獎金等，涵蓋企業對於支付政府款項相關作法、流程與項目。

每列請僅選取一個答案。

	毫無影 響	輕度影 響	中度影 響	高度影 響	極度影 響
正面	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
負面	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

15。 公共政策遊說 *

企業透過關說或向政黨、政治人物或事業提供財務上或實物上的捐助，直接或間接透過中介組織，參與公共政策的制定，對公共政策可能產生的影響或衝擊。

每列請僅選取一個答案。

	毫無影 響	輕度影 響	中度影 響	高度影 響	極度影 響
正面	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
負面	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

16。 *

營運持續管理

企業鑑別未來潛在相關風險，制定因應措施與對策，確保在面臨營運衝擊時能維持營運動能，達到營運持續不中斷。

每列請僅選取一個答案。

	毫無影 響	輕度影 響	中度影 響	高度影 響	極度影 響
正面	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
負面	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

環境面問項

- **經濟面正/負面影響**：議題對於經濟活動所產生的影響程度大小，經濟活動泛指生產過程、合約簽定、運輸過程、買賣交易、獲利、投資等。
- **環境面正/負面影響**：議題對於環境的影響程度大小。環境泛指鄰近地方社區、空氣、土壤、水資源、生物多樣性等，或是生產過程的能資源使用是否對環境造成衝擊。
- **社會面正/負面影響**：議題對於社會與人權的影響程度大小。社會與人權泛性別平等、多元尊重、文化、社區關係、員工薪酬福利、社會參與等。

議題可能不僅限於影響單一向 (經濟、環境、社會，請考量各個面向得出綜合得分。)

17. 氣候變遷策略 *

對於氣候變遷所採取之因應行動，包含導入TCFD (氣候相關財務揭露) 框架與節能減碳舉措、溫室氣體盤查規劃等相關措施。

每列請僅選取一個答案。

	毫無影響	輕度影響	中度影響	高度影響	極度影響
正面	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
負面	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

18. 能資源管理 *

對於能源管理 (水資源、電力等) 的推動措施與成效。

每列請僅選取一個答案。

	毫無影響	輕度影響	中度影響	高度影響	極度影響
正面	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
負面	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

19。 廢棄物與有害物質管理 *

營運過程之廢棄物處置、減量、回收、循環再生等相關管理做法，針對廢棄物排放與丟棄分類宣導，以及落實環境保護、相關設備維護的支出管理。

每列請僅選取一個答案。

	毫無影 響	輕度影 響	中度影 響	高度影 響	極度影 響
正面	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
負面	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

20。 環保法令遵循 *

針對國內環保法規與政策及採取的行動與管理方針以及重大環保違規事件。

每列請僅選取一個答案。

	毫無影 響	輕度影 響	中度影 響	高度影 響	極度影 響
正面	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
負面	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

21。 生態與環境保育 *

對動植物棲息地、瀕危動植物、台灣特有種及生物多樣性等的影響及管理方式或舉措。

每列請僅選取一個答案。

	毫無影 響	輕度影 響	中度影 響	高度影 響	極度影 響
正面	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
負面	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

22。 空氣污染防治 *

營運過程中的空氣污染來源掌握、定期評估排放量與污染強度及空污防制處理方式。

每列請僅選取一個答案。

	毫無影 響	輕度影 響	中度影 響	高度影 響	極度影 響
正面	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
負面	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

23。 低碳 / 減碳措施 *

企業因應2050淨零碳排的舉措，如：低碳技術研發、SBTi減碳目標、碳盤查等。

每列請僅選取一個答案。

	毫無影 響	輕度影 響	中度影 響	高度影 響	極度影 響
正面	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
負面	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

社會面問項

- **經濟面正/負面影響**：議題對於經濟活動所產生的影響程度大小，經濟活動泛指生產過程、合約簽定、運輸過程、買賣交易、獲利、投資等。
- **環境面正/負面影響**：議題對於環境的影響程度大小。環境泛指鄰近地方社區、空氣、土壤、水資源、生物多樣性等，或是生產過程的能資源使用是否對環境造成衝擊。
- **社會面正/負面影響**：議題對於社會與人權的影響程度大小。社會與人權泛性別平等、多元尊重、文化、社區關係、員工薪酬福利、社會參與等。

議題可能不僅限於影響單一向 (經濟、環境、社會，請考量各個面向得出綜合得分。

24。 人才招募與發展 *

設定招募策略延攬各界優秀人才加入，並針對不同職能、位階的員工規劃專業技術培訓，提供員工職涯發展所需的協助。

每列請僅選取一個答案。

	毫無影 響	輕度影 響	中度影 響	高度影 響	極度影 響
正面	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
負面	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

25。 勞雇關係 *

針對勞資雙方溝通議題，如勞資協議、定期月會與員工座談會、設置員工意見箱等做好管理。

每列請僅選取一個答案。

	毫無影 響	輕度影 響	中度影 響	高度影 響	極度影 響
正面	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
負面	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

26。 多元與包容職場 *

公司員工組成多元化，涵蓋身心障礙人士、原住民、外國籍等，並設置如性別或種族平等、結社自由、強迫勞動、性騷擾與公平申訴機制等。

每列請僅選取一個答案。

	毫無影 響	輕度影 響	中度影 響	高度影 響	極度影 響
正面	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
負面	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

27。 職場安全與健康 *

透過職業安全衛生組織委員會管理相關政策及制度，比如環境危害評估與風險危害鑑別，以及因應新冠肺炎的相關防疫舉措。

每列請僅選取一個答案。

	毫無影響	輕度影響	中度影響	高度影響	極度影響
正面	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
負面	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

28。 員工薪酬與福利 *

提供優渥薪酬與福利，以及各種激勵制度，包含員工表揚、旅遊補助、三節禮券發放、優秀員工可認股等等。

每列請僅選取一個答案。

	毫無影響	輕度影響	中度影響	高度影響	極度影響
正面	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
負面	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

29。 社會參與與回饋 *

投入公益及社會參與的參與情形、所創造的影響力、績效量化，公益活動如社會公益、獎學金、建教或產學合作、社區發展計畫等。

每列請僅選取一個答案。

	毫無影響	輕度影響	中度影響	高度影響	極度影響
正面	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
負面	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

30。 員工人權保障 *

不歧視、結社自由、強迫勞動、性騷擾與公平與申訴機制等，並訂定相關規範。

每列請僅選取一個答案。

	毫無影 響	輕度影 響	中度影 響	高度影 響	極度影 響
正面	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
負面	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

31。 原住民族權利 *

為原住民加強造成正面衝擊的社區發展計畫，包括提供就業、採購與培訓機會等，或工作機會上的衝擊、土地資源權與文化流失等。

每列請僅選取一個答案。

	毫無影 響	輕度影 響	中度影 響	高度影 響	極度影 響
正面	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
負面	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

32。 重大事件管理 *

針對可能導致死亡、受傷或疾病、環境衝擊，以及對當地社區和基礎設施造成損害事件的預防與控制方法、處理流程與方式。

每列請僅選取一個答案。

	毫無影 響	輕度影 響	中度影 響	高度影 響	極度影 響
正面	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
負面	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

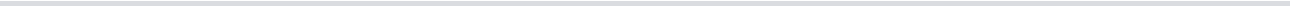
33。 當地社區 *

重視當地/鄰近社區的聲音，支持當地社區發展，並持續回饋發展社區共融。

每列請僅選取一個答案。

	毫無影 響	輕度影 響	中度影 響	高度影 響	極度影 響
正面	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
負面	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

34。 其他意見



CPC Corporation Material Topics Questionnaire (Stakeholders)

Dear Stakeholders,

In order to help the stakeholders better understand CPC's various corporate ESG actions as well as to implement effective communication, CPC would like to understand the stakeholders' major concern; thus, we sincerely invite you to express your most authentic thoughts and opinions as a basis for our information disclosure and future sustainable development plan. The collected information is only used for the analysis of materiality of CPC Corporation, Taiwan, and not for other purposes. Thank you for your assistance!

If you have any questions, please feel free to contact us (Lin Kueihong, Department of Planning, Tel: 02-87258280; Rubin Lee, Ernst & Young, Senior Consultant, 02-27578888 ext.66888), and we will do our best to assist you.

* 表示必填問題

1. Your Relationship with CPC *

單選。

- Shareholders
- Community
- Non-Profit Organization/Non-Governmental Organization
- Media
- Legislators
- Governmental Agencies
- Clients
- Employee
- Partners

2. Affiliation you represent *

Please fill in the name of the affiliation

(If you represent the "community", please provide your last name (e.g. Mr.Wang))

3. Which department of CPC issue this questionnaire to you? *

單選。

- Secretariat of the Board
- Internal Inspection Office
- Department of Ethics
- Natural Gas Business Division
- Solvent & Chemical Business Division
- LPG Business Division
- Lubricants Business Division
- Marketing Business Division
- Petrochemical Business Division
- Refining Business Division
- Exploration & Production Business Division
- Project & Construction Division
- LNG Project & Construction Division
- Green Technology Research Institute
- Refining & Manufacturing Research Institute
- Exploration & Production Research Institute
- Legal Affairs Office
- Department of Industrial Safety & Health
- Department Of Environmental Protection And Ecological Conservation
- Department of Storage & Transportation
- Department of Planning
- Department of Property Management
- Department of International Affairs
- Department of Joint Venture
- Department of General Affairs
- Chief Engineer's Office
- Department of Accounting
- Department of Human Resources
- Department of Public Relations
- Department of Information Management
- Department of Finance
- Department of Procurement
- Supply and Trading Division
- Department of Pipeline Management

Questionnaire Instruction

Questionnaire Description

Please measure the degree of **positive and negative impact** on the economic, environmental and social of CPC Corporation actions related to the following issues.

Positive/negative economic impacts: The extent to which the issue has an impact on economic activities, which generally refer to the production process, contract signing, transportation process, buying and selling transactions, profits, investment, etc.

Positive/negative environmental impacts: The extent to which the issue has affected the environment. Environment generally refers to whether the adjacent local community, air, soil, water resources, biodiversity, etc., or the use of energy resources in the production process has an impact on the environment.

Positive/negative social impacts: The extent to which the issue has affected society and human rights. Social and human rights, pan-gender equality, diversity and respect, culture, community relations, employee compensation and benefits, social participation, etc.

Please use the viewpoint of the stakeholder you represent to determine the level of consideration. Rate the positive and negative impact regarding each topics.

Please select "Severe Impact" for topics with major positive/negative impacts and "No Impact" for topics with no positive/negative impacts

Please note: If you are using a mobile phone to fill out the questionnaire, swipe the bar left or right to see all the options.

Degree of Impact	No Impact	Little Impact	Moderate Impact	High Impact	Severe Impact
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Question example

Take energy resource management as an example, the considerations may be as follows:

- **Positive impact:** increase the use of clean energy, resulting in positive benefits to the environment.
- **Negative impact:** The establishment of reclamation may affect the surrounding community environment and cause negative benefits to the people (including human rights).

Reminders:

- There are 30 **questions** in total below, each of which needs to be answered.
- Issues may not be limited to affect a single aspect (economic, environmental, social), please consider each aspect to obtain a comprehensive score.
- In order to increase the validity and accuracy of the results, please try not to choose the same answer for all.

Governance Dimension

Positive/negative economic impacts: The extent to which the issue has an impact on economic activities, which generally refer to the production process, contract signing, transportation process, buying and selling transactions, profits, investment, etc.

Positive/negative environmental impacts: The extent to which the issue has affected the environment. Environment generally refers to whether the adjacent local community, air, soil, water resources, biodiversity, etc., or the use of energy resources in the production process has an impact on the environment.

Positive/negative social impacts: The extent to which the issue has affected society and human rights. Social and human rights, pan-gender equality, diversity and respect, culture, community relations, employee compensation and benefits, social participation, etc.

Issues may not be limited to affect a single aspect (economic, environmental, social), please consider each aspect to obtain a comprehensive score.

4. Operating financial performance *

Economic value generated by the company's operation and economic value distributed, including revenues, operating costs, employee wages, and benefits.

每列請僅選取一個答案。

	No Impact	Little Impact	Moderate Impact	High Impact	Severe Impact
Positive Impact	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Negative Impact	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

5. Legal Compliance *

The company's compliance and response with various laws and regulations

每列請僅選取一個答案。

	No Impact	Little Impact	Moderate Impact	High Impact	Severe Impact
Positive Impact	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Negative Impact	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

6 ° **Risk Management ***

The company's risk identification, response management strategy, and business continuity risk management and internal control.

每列請僅選取一個答案。

	No Impact	Little Impact	Moderate Impact	High Impact	Severe Impact
Positive Impact	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Negative Impact	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

7 ° **Corporate Governance ***

CPC's established internal governance structure and operations, related to issue including governance structure, management rights and responsibilities, composition and selection of the highest governance unit, remuneration decision process and stakeholder communication.

每列請僅選取一個答案。

	No Impact	Little Impact	Moderate Impact	High Impact	Severe Impact
Positive Impact	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Negative Impact	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

8 ° **Sustainable Management of Supply Chain ***

Percentage of the company's procurement expenses to local suppliers, sustainable management of the whole supply chain and procurement standards.

每列請僅選取一個答案。

	No Impact	Little Impact	Moderate Impact	High Impact	Severe Impact
Positive Impact	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Negative Impact	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

9. **Innovation management and R&D ***

Develop safer and more efficient products or technologies and establish intellectual property rights management process.

每列請僅選取一個答案。

	No Impact	Little Impact	Moderate Impact	High Impact	Severe Impact
Positive Impact	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Negative Impact	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

10. **Customer relationship management ***

Provide an efficient customer service platform and problem solving mechanism, conduct survey on customer satisfaction and develop potential customers and market needs.

每列請僅選取一個答案。

	No Impact	Little Impact	Moderate Impact	High Impact	Severe Impact
Positive Impact	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Negative Impact	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

11. **Information security and customer privacy ***

CPC's operating data and customer privacy protection, regularly reviewing current operating mechanisms and strengthening information system security maintenance measures and obtain relevant international certifications, such as ISO 27001.

每列請僅選取一個答案。

	No Impact	Little Impact	Moderate Impact	High Impact	Severe Impact
Positive Impact	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Negative Impact	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

12. **Anti-corruption measures ***

CPC's responding actions, mechanisms and training toward corruption.

每列請僅選取一個答案。

	No Impact	Little Impact	Moderate Impact	High Impact	Severe Impact
Positive Impact	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Negative Impact	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

13. **Anti-competitive behavior ***

The oil and gas sector faces high entry barrier. Anti-competitive behavior refers to actions by an organization that can result with potential competitors, abuse of dominant market position or exclusion of potential competitors, thereby limiting the effects of the market.

每列請僅選取一個答案。

	No Impact	Little Impact	Moderate Impact	High Impact	Severe Impact
Positive Impact	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Negative Impact	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

14. **Payments to governments ***

Payments to governments and the organization's approach to transparency of such payments. Payments include commodity trading revenues, exploration and production licensing fees, taxes and royalties, signature, discovery and production bonuses.

每列請僅選取一個答案。

	No Impact	Little Impact	Moderate Impact	High Impact	Severe Impact
Positive Impact	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Negative Impact	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

15. **Public policy advocacy ***

Participation in public policy development, directly or through an intermediary organization, by means of lobbying or making financial or in-kind contributions to political parties, politicians, or causes and the possible impact on public policies.

每列請僅選取一個答案。

	No Impact	Little Impact	Moderate Impact	High Impact	Severe Impact
Positive Impact	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Negative Impact	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

16. **Continued Operations Management ***

Identify potential future risks, formulate response measures and strategies to ensure operational resilience, and aim to maintain operational continuity in the face of operational impacts.

每列請僅選取一個答案。

	No Impact	Little Impact	Moderate Impact	High Impact	Severe Impact
Positive Impact	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Negative Impact	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Environmental Dimension

Positive/negative economic impacts: The extent to which the issue has an impact on economic activities, which generally refer to the production process, contract signing, transportation process, buying and selling transactions, profits, investment, etc.

Positive/negative environmental impacts: The extent to which the issue has affected the environment. Environment generally refers to whether the adjacent local community, air, soil, water resources, biodiversity, etc., or the use of energy resources in the production process has an impact on the environment.

Positive/negative social impacts: The extent to which the issue has affected society and human rights. Social and human rights, pan-gender equality, diversity and respect, culture, community relations, employee compensation and benefits, social participation, etc.

Issues may not be limited to affect a single aspect (economic, environmental, social), please consider each aspect to obtain a comprehensive score.

17. **Climate Change ***

CPC's response to climate change, includes the introduction of the TCFD (Climate-related Financial Disclosure) framework, energy conservation, carbon reduction measures, and greenhouse gas inventory planning and other related measures.

每列請僅選取一個答案。

	No Impact	Little Impact	Moderate Impact	High Impact	Severe Impact
Positive Impact	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Negative Impact	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

18. **Energy Management ***

Promotion measures and outcomes of energy management (such as power supply or use of renewable energy)

每列請僅選取一個答案。

	No Impact	Little Impact	Moderate Impact	High Impact	Severe Impact
Positive Impact	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Negative Impact	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

19. **Waste and hazardous substance Management ***

Amount of wastes disposed by the company and proper waste disposal plan such as waste reduction and recycling.

每列請僅選取一個答案。

	No Impact	Little Impact	Moderate Impact	High Impact	Severe Impact
Positive Impact	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Negative Impact	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

20. **Environmental Legal Compliance ***

CPC's response to domestic environmental regulations and policies and major environmental violations.

每列請僅選取一個答案。

	No Impact	Little Impact	Moderate Impact	High Impact	Severe Impact
Positive Impact	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Negative Impact	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

21. **Ecology and Environmental Conservation ***

Management measures of impacts on animal and plant habitats, endangered animals and plants, Taiwan's endemic species, and biodiversity.

每列請僅選取一個答案。

	No Impact	Little Impact	Moderate Impact	High Impact	Severe Impact
Positive Impact	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Negative Impact	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

22. **Air Pollution Prevention ***

Amount of air pollutants emitted through the operation of the company and emissions reduction plan (including GHG, ODS, SOx, and NOx)

每列請僅選取一個答案。

	No Impact	Little Impact	Moderate Impact	High Impact	Severe Impact
Positive Impact	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Negative Impact	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

23. **Low Carbon / Carbon Reduction Measures ***

CPC's measures to respond to net zero carbon emissions by 2050, such as: low-carbon technology research and development, SBTi objectives, carbon footprint verification, etc.

每列請僅選取一個答案。

	No Impact	Little Impact	Moderate Impact	High Impact	Severe Impact
Positive Impact	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Negative Impact	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Social Dimension

Positive/negative economic impacts: The extent to which the issue has an impact on economic activities, which generally refer to the production process, contract signing, transportation process, buying and selling transactions, profits, investment, etc.

Positive/negative environmental impacts: The extent to which the issue has affected the environment. Environment generally refers to whether the adjacent local community, air, soil, water resources, biodiversity, etc., or the use of energy resources in the production process has an impact on the environment.

Positive/negative social impacts: The extent to which the issue has affected society and human rights. Social and human rights, pan-gender equality, diversity and respect, culture, community relations, employee compensation and benefits, social participation, etc.

Issues may not be limited to affect a single aspect (economic, environmental, social), please consider each aspect to obtain a comprehensive score.

24. **Talent Recruitment and Development ***

Establish recruitment strategies to recruit outstanding talents and provide assistance for employees' career development.

每列請僅選取一個答案。

	No Impact	Little Impact	Moderate Impact	High Impact	Severe Impact
Positive Impact	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Negative Impact	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

25. **Employer-Employee Relation ***

Employer-employee communication, such as labor agreements, regular monthly meetings and employee suggestion boxes.

每列請僅選取一個答案。

	No Impact	Little Impact	Moderate Impact	High Impact	Severe Impact
Positive Impact	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Negative Impact	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

26. **Diverse and Inclusive Workplace ***

CPC's response in contributing to the wellbeing and equality of outcomes and impact on all employees. Diversity and inclusion in the workplace refer to establishing a culture and a team from various cultural backgrounds.

每列請僅選取一個答案。

	No Impact	Little Impact	Moderate Impact	High Impact	Severe Impact
Positive Impact	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Negative Impact	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

27. **Occupational Safety and Health ***

Management measures through the Occupational Safety and Health Organization Committee, such as environmental hazard assessment and risk hazard identification, and related epidemic prevention measures in response to Covid-19.

每列請僅選取一個答案。

	No Impact	Little Impact	Moderate Impact	High Impact	Severe Impact
Positive Impact	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Negative Impact	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

28. **Employee Compensation and Benefits ***

Salary and benefits, as well as various incentive systems, including employee recognition, travel subsidies and employee stock option plan.

每列請僅選取一個答案。

	No Impact	Little Impact	Moderate Impact	High Impact	Severe Impact
Positive Impact	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Negative Impact	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

29. **Social Participation ***

Communication with society and local community of the site of operation, cooperation for charity donation and community development project.

每列請僅選取一個答案。

	No Impact	Little Impact	Moderate Impact	High Impact	Severe Impact
Positive Impact	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Negative Impact	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

30. **Employees' Human Rights ***

Gender or racial discrimination, freedom of association, forced labor, sexual harassment, equality, and mechanism for filing complaints.

每列請僅選取一個答案。

	No Impact	Little Impact	Moderate Impact	High Impact	Severe Impact
Positive Impact	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Negative Impact	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

31. **Indigenous rights ***

Employment, procurement and training opportunities, or job shocks, land rights and cultural erosion for indigenous people.

每列請僅選取一個答案。

	No Impact	Little Impact	Moderate Impact	High Impact	Severe Impact
Positive Impact	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Negative Impact	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

32. **Major Incident Management ***

Processes and methods for the prevention and control of incident that may result in death, injury or illness, environmental shocks, and damage to local communities and infrastructure.

每列請僅選取一個答案。

	No Impact	Little Impact	Moderate Impact	High Impact	Severe Impact
Positive Impact	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Negative Impact	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

33. **Local Society ***

Valuing the voices of the local/proximate community, supporting local community development, and consistently providing feedback to foster community integration.

每列請僅選取一個答案。

	No Impact	Little Impact	Moderate Impact	High Impact	Severe Impact
Positive Impact	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Negative Impact	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

34 • In addition to the above issues, do you have concern about any other issues responsibility practices of CPC ? Please evaluate the degree of impact.

Google 並未認可或建立這項內容。

Google 表單

